



## Monthly Maintenance Schedule

The table below lists the Renal Healthcare HIE monthly maintenance schedule for 2022.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance event, please notify the Renal Healthcare HIE Operations team using the [Renal Healthcare HIE Support Request Form](#). Maintenance times noted in this schedule are **Pacific** time.

- Renal Healthcare HIE Production maintenance will be scheduled on Thursday from 7–10 p.m.
- Renal Healthcare HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CMS EQRS maintenance is performed every Tuesday and Thursday between 5-7 p.m. The Renal Healthcare HIE holds data submissions in the processing queue when the CMS EQRS maintenance is underway.

**Note:** Renal Healthcare HIE production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

Renal Healthcare HIE Production Monthly Maintenance Schedule - 2022		
January 20	February 17	March 17
April 21	May 19	June 23
July 21	August 18	September 22
October 20	November 17	December 20
Renal Healthcare HIE UAT Monthly Maintenance Schedule - 2022		
January 6	February 3	March 3
April 7	May 5	June 2
July 7	August 4	September 1
October 6	November 3	December 1