OneHealthPort HIE Monthly Maintenance Schedule

The table below lists the NRAA HIE Monthly Maintenance and CMS/EQRS (formerly CROWNWeb) Monthly Weekend Maintenance schedule for 2021.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the NRAA HIE Operations team using the NRAA HIE Support Request Form. Maintenance times noted in this schedule are *Pacific* time.

- NRAA HIE Production maintenance will be scheduled on Thursday from 7–10 p.m.
- NRAA HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CMS/EQRS maintenance will be announced as the NRAA HIE receives notification from CMS

Note: Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

NRAA HIE Production Monthly Maintenance Schedule - 2021		
January 21	February 18	March 18
April 22	May 20	June 17
July 22	August 19	September 23
October 21	November 18	December 21
NRAA HIE UAT Monthly Maintenance Schedule - 2021		
January 7	February 4	March 4
April 1	May 6	June 3
July 1	August 5	September 2
October 7	November 4	December 2
CMS/EQRS Monthly Weekend Maintenance Schedule - 2021		
January TBA	February TBA	March TBA
April TBA	May TBA	June TBA
July TBA	August TBA	September TBA
October TBA	November TBA	December TBA