OneHealthPort HIE Monthly Maintenance Schedule

The table below lists the NRAA HIE Monthly Maintenance and CMS/CROWNWeb Monthly Weekend Maintenance schedule for 2018.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the NRAA HIE Operations team using the NRAA HIE Support Request Form. Maintenance times noted in this schedule are *Pacific* time.

- NRAA HIE Production maintenance will be scheduled on Thursday from 7–10 p.m.
- NRAA HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CMS/CROWNWeb maintenance begins on Friday at 5 p.m. and ends at 12 noon on Sunday.

Note: Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

NRAA HIE Production Monthly Maintenance Schedule - 2018		
January 18	February 22	March 22
April 19	May 17	June 21
July 19	August 23	September 20
October 18	November 29	December 20
NRAA HIE UAT Monthly Maintenance Schedule - 2018		
January 4	February 1	March 1
April 5	May 3	June 7
July 5	August 2	September 6
October 4	November 1	December 6
CMS/CROWNWeb Monthly Weekend Maintenance Schedule - 2018		
January 19 - 21	February 9 - 11	March 16 - 18
April 20 - 22	May 18 - 20	June 22 - 24
July 20 - 22	August 17 - 19	September 21 - 23
October 19 - 21	November 16 - 18	December 14 - 16