OneHealthPort HIE Monthly Maintenance Schedule

The table below lists the NRAA HIE Monthly Maintenance and CMS/CROWNWeb Monthly Weekend Maintenance schedule for 2020.

Notifications will be sent in advance of each maintenance period. If you encounter any problems following a maintenance period please notify the NRAA HIE Operations team using the NRAA HIE Support Request Form. Maintenance times noted in this schedule are *Pacific* time.

- NRAA HIE Production maintenance will be scheduled on Thursday from 7–10 p.m.
- NRAA HIE User Acceptance Testing (UAT) maintenance will take place the first Thursday of every month from 2-4 a.m.
- CMS/CROWNWeb weekend maintenance begins on Friday at 5 p.m. and ends at 12 noon on Sunday unless otherwise noted.

Note: Production maintenance may also occur on Tuesday and not previously scheduled Thursday evenings from 5-7 p.m. Maintenance scheduled during these periods will be communicated in advance.

NRAA HIE Production Monthly Maintenance Schedule - 2020		
January 23	February 20	March 19
April 23	May 21	June 18
July 23	August 20	September 17
October 22	November 19	December 17
NRAA HIE UAT Monthly Maintenance Schedule - 2020		
January 2	February 6	March 5
April 2	May 7	June 4
July 2	August 6	September 3
October 1	November 5	December 3
CMS/CROWNWeb Monthly Weekend Maintenance Schedule - 2020		
January 24 - 26	February 21 - 23	March 20 - 22
April 24 - 26	May 22 - 24	June 19 - 21
July TBA	August TBA	September TBA
October TBA	November TBA	December TBA