# -INRAA HIE

National Renal Administrator's Association Health Information Exchange

Facility Registration and Management User's Guide

Version 1.1

MANAGED BY OneHealthPort HIE

## **Document History**

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# **1** Overview

Welcome to the National Renal Administrator's Association (NRAA) Health Information Exchange (HIE) Facility Registration and Management User's Guide. The facility registration and management application is sponsored by the NRAA HIE to streamline an organization's ability to perform these activities for their contracted facilities submitting CROWNWeb quality data reports through the NRAA HIE.

## 1.1 Purpose

The purpose of this document is to:

- Provide an overview of the facility registration and management process.
- Identify information organizations will need to assemble prior to beginning the facility registration process.
- Provide tips and suggestions for using the facility registration application.

## 1.2 Intended audience

This document is intended for:

- Individuals at organizations contracted with the NRAA responsible for registering and managing information for their facilities submitting CROWNWeb quality data reports to CMS through the NRAA HIE.
- Contracted facility business contacts that are responsible for maintaining and reporting facility information to the contracted organization.

# 2 Getting Started with NRAA HIE Facility Registration

Following successful execution of your organization's contract with the NRAA HIE, you may begin the facility registration process. The facility registration process provides important information to the NRAA HIE and CMS about facilities that will be submitting CROWNWeb data quality reports. The information collected during the registration process (and from updates made thereafter) is used for the following:

#### • NRAA HIE

o Provides NRAA with business and technical contact information for each facility.

- Identifies the electronic health record vendor for the facility with whom the NRAA HIE technical team will coordinate for CROWNWeb data submission processes.
- Gives permission for the NRAA HIE to route the data the facility submits through the NRAA HIE to the Centers for Medicare and Medicaid (CMS) CROWNWeb repository.
- Provides specific facility identifiers that the NRAAA HIE is required to report to the CROWNWeb repository so the facility can be identified and associated with data submissions.
- CMS/CROWNWeb
  - Provides a record of submission authorization permissions collected by the NRAA HIE from each facility to route CROWNWeb data quality reports on their behalf.
  - Uses CROWNWeb facility identifiers collected and reported by the NRAA HIE to validate facilities submitting data to the CROWNWeb repository through the NRAA HIE.

*Tip:* Facility registration and management is a very important process and critical to an organization's ability to successfully submit CROWNWeb quality data reports. An organization (or each facility) may want to consider assigning this responsibility to an individual or individuals to ensure this information is kept current with the NRAA HIE.

## 2.1 Preparing for registration

Before proceeding with the facility registration, you'll want to gather and organize information about *the facilities you plan to register for CROWNWeb data submission via the NRAA HIE* to make the registration process more efficient. Listed below is the information (by section as presented in the online registration form) you'll be asked to provide for *each* facility you register.

#### 2.1.1 Facility information

- Facility submission of CROWNWeb data quality reports indicate whether your facility will be submitting data from:
  - An electronic health record system located at the facility Facility system
  - A centralized electronic health record system supporting data submission for all facilities at the organization level *Corporate system*
  - A vendor hosting the facility electronic health record system Vendor-hosted system
- Facility legal name
- Facility DBA name (if applicable)
- Facility NPI number
- Electronic health record vendor used by the facility this is a drop-down list that contains vendors certified to submit CROWNWeb data via the NRAA HIE. If you use a vendor that is not currently certified with the NRAA HIE please add them in the "other" option. If your vendor is not currently certified, the NRAA staff will work with the vendor to verify if they wish to get certified and connect to the NRAA HIE.

- Organization facility code (if your organization assigns codes to facilities) this is a unique identifier that may be assigned to a facility by the organization.
- Facility address, city, state, zip code
- Is mailing address the same as the facility physical address? Be prepared to provide the mailing address for the facility if different than the physical address.
- Facility fax number
- Facility business contact person name, work phone, email
- Facility technical contact person name, work phone, email

#### 2.1.2 Permissions

• The NRAA HIE must obtain authorization from the submitting facility to route CROWNWeb quality data reports to CMS.

*Note:* Clicking "yes" in this section of the registration provides that authorization. Clicking "no" will stop the registration process until permission for data submission is granted by the facility.

#### 2.1.3 CROWNWeb identifiers

*Tip:* The following identifiers <u>must</u> be reported by the NRAA HIE for each facility submitting CROWNWeb quality data reports. If you do not have this information for your facilities you will need to set up a QualityNet Identity Management System (QIMS) account to obtain them. To learn more and sign up for a QIMS account, please visit this <u>link</u> on the QualityNet website.

- CROWN Facility ID this is a unique identifier assigned to each renal dialysis facility registered with CROWNWeb
- CROWN CMS Certification Number (CCN) this is the facility's 6-digit Medicare Provider Number
- CROWN Facility Name this is the name stored in the CROWNWeb system and it <u>must match</u> the facility's legal name
- CROWN Network Number this is the renal dialysis network number assigned to the facility.

*Note:* Crown Network Number assignments are based on the facility's geographical location. Numbers range from 1-18.

## 2.2 Registering facilities

When an organization successfully completes the contracting process they will receive an email confirmation that includes a link to review and accept the final contract terms. Once the contract is

accepted the organization will receive a final approval email that contains a link to begin registering their facilities.

From: To: Cc:	NRAA HIE Admin <donotreply@onehealthport.com> Sent: Tue 5/22/2012 8:C Sue Merk</donotreply@onehealthport.com>
Subject:	NRAA HIE Contract Information
🖂 Message	L RRAA HIE contract.pdf (185 KB) L RAA HIE Terms and Conditions.pdf (623 KB)
	1 2 3 4 4 4 5 6 6 7 7 7 7 8 9 9 10 10 10
U3a	Health Information Exchange
Hello Ent	erprise Dialysis,
The orga	nization Enterprise Dialysis registration has been approved. Please find attached the contract documents. These contracts were accepted electronically by both parties.
To begin	registering your facilities to submit data via the HIE, to to http://uat-www.onehealthport.com/ServiceDesk/NRAA/NRAAWelcome.aspx?i=WiRVvfj9tto%3d and l g in.
Sincerely NRAA HII	E Customer Service

Click on the link to login and access the facility registration and management application.

Login to begin registering facilities with the NRAA HIE.

🔗 NRAA Login 🛛 🗙 🔤 🔤 🔤		
	trators association	[Current Machine: SEAUATWEB2]
<ul> <li>Hello Guest Log In Modify Enrollment Informat</li> </ul>	tion Contact Us	
	nraa Login	
	Please enter your user credentials in order to proceed.	
	Don't have an account? Click here to request one.	
	User Name: Forgotten Your User Name?	
	Password: Forgotten Your User Password?	
	Type the code shown below:	
	Show another code	
	Log In	

## 2.3 Designate an individual to register and manage facility information

The home screen of the facility registration and management application provides two options to register facility data. Before starting this process you may want to designate another individual to also

have access to the registration and management application to perform these functions for the organization.

NATIONAL	RENAL ADMINISTRATORS ASSOCIATION	[ Current Machine: SEAPRODWEB2]
الأكلك ل	Health Informatio	n Exchange
Hellinsmerk52   Log Out	Modify Facility Information Contact Us	
Modify Account Reg	jistration for NRAA HIE	
The folic ying is a list of current	ly active enrollments in our system based on your user id, please select one to modify or o	lick "Create New Facility" to create a new facility
By selecting an item and cl template in the new enroll	hoosing "Create New Facility" a duplicate will be created based on the informat ment.	ion in the selected enrollment and used as a
By selecting an tem and choosi	ng "Delete Enrollment", the selected enrollment will be inactivated / deleted.	
Create New Facility	Edit Facility Delete Facility	

Use the drop down menu under the "Hello User" tab on the toolbar and select the "Nominate Another User" to designate another individual to manage facilities for your organization.

## 2.4 Register or manage facilities

There are two methods to register a facility.

Option 1: **Create Empty Facility Registration** – This option provides a blank form to start entering facility data.

Option 2: **Create a New Facility from a Template** – This option works well if you've already entered one facility and much of the information entered in the fields for the first facility is common for your other facilities. It creates a new template by copying in much of the organization data from the initial facility to minimize data entry for next facility you are registering.

NATIONAL RENAL ADMIN	ISTRATORS ASSOCIATION	[ Current Machine: SEAUATWEB2]
י [126]	Health Informat	ion Exchange
Hello smerk   Log Out   Modify Facility Informat	tion Contact Us	
Dialysis Facility Registration for N	IRAA HIE	
The following is a list of currently active enrollments in registration.	our system based on your user id, please select one to mo	lify or click "Create New Facility" to create a new facility
By selecting an item and choosing "Create New	v Facility" a duplicate will be created based on the in	formation in the selected enrollment and used as a
By selecting an item and choosing "Delete Enrollment"	, the selected enrollment will be inactivated / deleted.	
Create Empty Facility Registration	Option 1	
Create Empty Facility Registration  Finterprise Dialysis	Option 1	
Create Empty Facility Registration Facility Registration Create New Facility From Template	Option 1 Edit Facility Delete Facility	
Create Empty Facility Registration Enterprise Dialysis Create New Facility From Template	Option 1 Edit Facility Delete Facility	

## 2.5 Registration form

The screen shot on page 9 is the registration form in the NRAA Registration and Management application. The information you'll need to provide when registering facilities is described in section 2.1 of this document. This form is used to initially register facilities, but is also used to manage and update facility information. To edit or delete a facility click on the radio button in front of the facility you want to perform the function for then click on **Edit Facility** to update information or **Delete Facility**.



	Health Information Evolution
	- Health Information Exchange
Hello smerk   Log Out   More	fy Facility Information
Dialysis Facility Regis	ration for NRAA HIE
Welcome NRAA dialysis facilities. T provide needed information for Cro	is form is used to collect the registration information to setup your NRAA HIE account and setup your Activator for connectivity. This will also inWeb and CMS. If you are missing any of the required identifiers, please cancel your registration and return when you have all the
information necessary to complete	he required fields.
Some of the data collected will be phase to help develop the contract	ted by the NRAA to set up your contract and determine billing when the service is live (post pilot). These fields are required during this ig and billing workflows.
Your EMR vendor has been sent a	eparate registration process. Your facility and your vendor will have access to test at any time.
The NRAA HIE looks forward to we	ang with you and providing connectivity for your CrownWeb data reporting.
equired fields are marked with	in asterisk *
Dialucia Eacility Pagis	The NDAA LITE
Dialysis Facility Regis	
From facility systems to HIE	ar -
From Corporate systems to	IE
From vendor-hosted system	to HIE
Facility Legal Name * Enterprise Dialysis	
DBA Name * Does your facility have a different DRu	Namo?
No      O Yes	
Facility NPI Identifier *	
911212341	I managed as controlled facilities for EEDD
Select the vendor you will use to subr Health Informatics International (	t managed of controlled racinties for ESRD = t ESRD data. Th
Organizational Facility Code	
1001	
2003 Western Ave	
Address Line 2 Suite, unit, building, floor, etc	
City *	
State *	
Oklahoma	X
12345	
Is mailing address the same as	Physical Address? *
O No @ res	
(312) 123-4444	
Facility Business Contact Perso Sally	I Name *
Business Contact Person Work	hone *
Business Contact Person Email	
smerk@onehealthport.com	•
Ted	Nugent
Technical Contact Person Work (312) 123-4567 Ext 112	Phone *
Technical Contact Person Emai	
smerk@onehealthport.com	
Permissions	
Authorization for NRAA HIE to rout	dialysis facility collected data to CROWNWeb.
Transmit CROWN data *	
We authorize the NRAA HIE to route (  Yes   No	IOWWWeB data to GMS.
CROWNWeb Identifie	
This section refers to the numbers	issigned to the facility by the OIMS Network during the facility enrolment in the CROWNWeb program. If you do not have these identifiers
check the NRAA HIE website for lin	s to directions for how to apply for your numbers. This is a process separate from NRAA and the HTE.
CROWN Facility ID * 34567012	j
CROWN CCN *	
CROWN CCN * 612345 CROWN Facility Name *	
CROWN CCN * 612345 CROWN Facility Name * Enterprise Dialysis	

## 3 CROWNWeb Facility Information

The registration form collects data (in the CROWNWeb Identifiers section shown below) needed to register each facility with CROWNWeb through the CMS Facility File load process.

This section refers to the numbers assigned theck the NRAA HIE website for links to dire	to the facility by the QIMS Network during the facility enrollment in the CROWNWeb program. If you do not have these identifiers, actions for how to apply for your numbers. This is a process separate from NRAA and the HIE.
CROWN Facility ID *	
34567012	
CROWN CCN *	
612345	
CROWN Facility Name *	
Enterprise Dialysis	
CROWN Network Number *	
6	

**Note:** CMS will only accept data from facilities registered by the NRAA through this weekly file load process.

**Tip:** Keep your facility information current by updating the registration form in the NRAA HIE Facility Registration and Management application as soon as any information changes. This includes adding any new facilities, updating information for current facilities and deleting a facility if it is no longer part of your organization.